

Hours Not Worked Develop Louisville



KPI Owner: David Marchal

Process: Safety

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 7/14 - 6/15 Avg 1156.34 hours/month Goal: Baseline recently established after completing one full year as new department; new goal to be determined based on baseline information Benchmark: Local Government rate of 2%	Data Source: Payable Time PeopleSoft Goal Source: Scope Summary Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays), rate calculated by dividing by total standard hours Why Measure: Better understand culture impact on employee attendance Next Improvement Step: to determine an appropriate goal for this measurement based on the new baseline

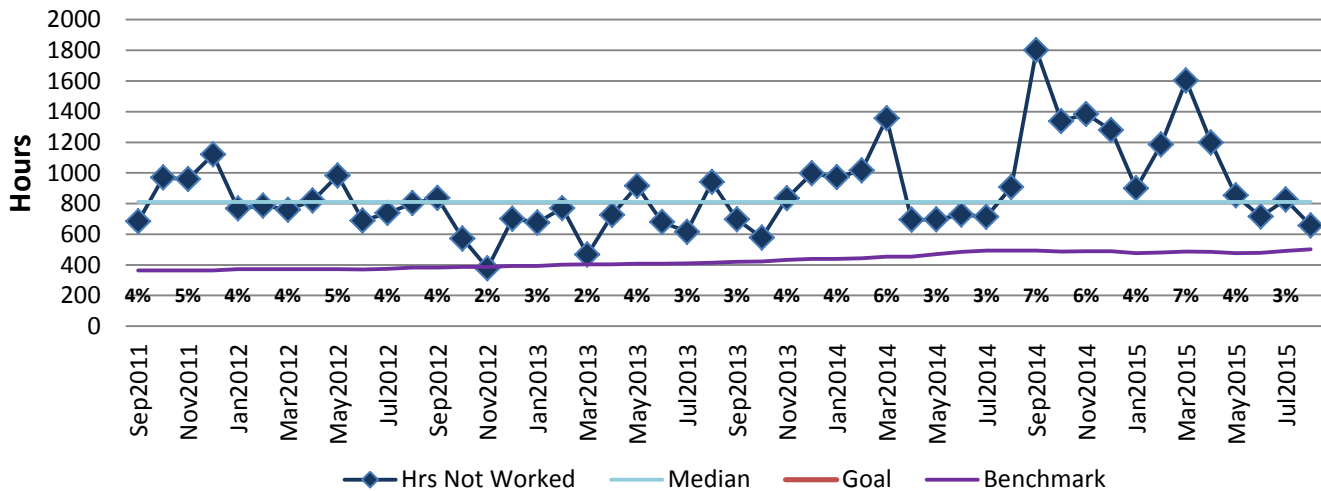
How Are We Doing?

Sep2014-Aug2015 12 Month Goal	Sep2014-Aug2015 12 Month Actual		Aug2015 Goal	Aug2015 Actual	
TBD	13,736		TBD	657	
Hours	Hours		Hours	Hours	

Hours Not Worked



Good



Sep2014-Aug2015 Pareto Analysis

